STATE OF WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE

2018 ANNUAL REPORT



GOVERNOR, JIM JUSTICE CABINET SECRETARY, DENNIS DAVIS

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MESSAGE FROM THE SECRETARY

Veterans make up roughly 10 percent of West Virginia's population. Citizens of our state have proudly served in every military branch around the world. As West Virginians, we are proud of them, and all of us in the Department of Veterans Assistance are honored to serve them in return.

Two-thousand, eighteen has been an active year for the Department of Veterans Assistance. We have continued our efforts to make our offices more visible and accessible. We've moved our offices in Charleston and Wheeling to newer locations that are easier for disabled veterans to access and closer to federal Veterans Affairs healthcare facilities. This makes it convenient for veterans seeking federal and state services at those locations. We've also opened a new office in the growing Teays Valley area to better accommodate the many veterans there. Additionally, we added three Field Supervisors to our staff. Chosen from our most experienced and knowledgeable service officers, they will ensure that service officers remain well-trained and veterans get the best service possible in all our offices.

We have entered into a partnership with the Disabled American Veterans to provide transportation services to and from scheduled VA medical appointments, for qualifying veterans, using the DAV Transportation Network. This partnership will allow us to reduce our fleet by 60 percent and still ensure that veterans have access to health care and are getting the same great transportation services they have received over the past years.

In June, we conducted a site survey of the proposed location of the new Beckley Veterans Nursing Facility. At the end of the year, we received renderings and preliminary construction cost estimates. The construction of this facility will add much needed support for our aging veterans in Southern West Virginia

With the assistance of the National Guard, we improved drainage in a section of the Donel C. Kinnard Memorial State Veterans Cemetery that was prone to holding water. This will help ensure that the cemetery remains a beautiful, serene resting place for our state's veterans year-round.

This past year, from our budget of \$10.3 million, we were able to bring approximately \$2 billion in federal funds to West Virginia to benefit our veterans. Funds were provided for healthcare, education, compensation, home loans, equipment, personnel, and other services to support veterans and their families in a meaningful and positive way. These funds have a significant impact on the economy of West Virginia.



DENNIS DAVIS
Cabinet Secretary



ABOUT THE WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE

West Virginia is among the states with the highest per capita population of veterans. The US Census Bureau estimates that veterans comprise more than 10 percent of West Virginia's population, while veterans make up less than 7 percent of the population of the United States. The West Virginia Department of Veterans Assistance is the State agency that serves that population and their families.

The West Virginia Department of Veterans Assistance is a cabinet-level agency dedicated to providing services and benefits assistance to veterans. The department's work brings in \$2 Billion of federal benefits per year to West Virginia veterans. The department operates several field and claims offices throughout the state, with staff members conducting more than 250 benefits consultations daily. Additionally, the department operates West Virginia's State veterans cemetery, a veterans-only homeless shelter and a veterans nursing facility.



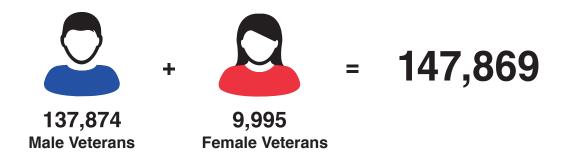
MISSION STATEMENT

The mission of the West Virginia Department of Veterans Assistance (WVDVA) is to aid and advise honorably discharged West Virginia veterans and their qualifying dependents and to ensure they are provided the care, assistance and recognition they deserve. Numerous programs, statewide field and claims offices and three facilities fall under the purview of the WVDVA, enabling the department to meet this goal.

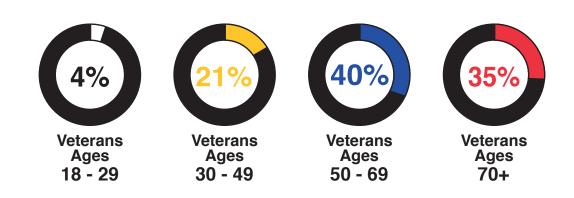


VETERANS POPULATION AND STATISTICS

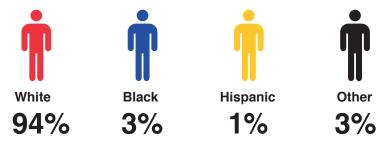
TOTAL VETERANS POPULATION IN WEST VIRGINIA



AGE DISTRIBUTION OF WEST VIRGINIA VETERANS



RACE OF WEST VIRGINIA VETERANS POPULATION



EDUCATION ATTAINMENT FOR VETERANS AGE 25 AND OLDER



Less than High School Graduate Some College 10% 31%

41%
High School Graduate or Equivalent

Bachelor's or Higher

18%

PERIOD OF SERVICE FOR WEST VIRGINIA VETERANS

wwii **4%**

Korean War 10%

Gulf War 30%

Vietnam Conflict 35%



VETERANS COUNCIL

The West Virginia Legislature created the Veterans Council to advise the Secretary on the general administrative policies of the department and to advise the Governor and the Legislature with respect to legislation affecting the interests of veterans, their widows, widowers, dependents and orphans. The Veterans Council consists of nine members who must be citizens and residents of this state and who have served in and been honorably discharged or separated under honorable conditions from the Armed Forces of the United States and whose service was within a time of war as defined by the laws of the United States.

Randall Bare, Acting Chairman – Sandyville, Jackson County – Vietnam War

Randall L. Bare served in the United States Marine Corps from February 1968 until he retired in July 1988 as a First Sergeant. His service included a tour in Vietnam in 1969 and Beirut, Lebanon, in 1984. He served as the West Virginia commander for the Veterans of Foreign Wars from 1999 to 2000. He also represented Virginia and West Virginia from 2004 to 2006 as a VFW National Council Administration member. Additionally, he is a member of the Disabled American Veterans, American Legion, Marine Corps League and Vietnam Veterans of America.

Kenneth Boggs – Afghanistan

Kenneth Boggs is a seasoned veteran with more than 20 years of service in the U.S. Army and West Virginia National Guard, with multiple deployments to places such as Bosnia-Herzegovina, Iraq, and Afghanistan. His postings include tours as Executive Officer - Reconnaissance, Surveillance, Target-Acquisition Squadron; Joint Operations Officer - Kandahar, Afghanistan; Command Officer, 92nd Engineer Battalion; and Commanding Officer - West Virginia National Guard 111th Engineer brigade. He is the Vice President, Strategy & Operations for N3 in Charleston, West Virginia. He has served as a member of the Salvation Army Poverty Alleviation Board and is a member of the West Virginia Community and Technical College System Council.

Mary Byrd – Nitro, Kanawha County – Vietnam War

Mary Byrd served in the United States Air Force and retired in 1977. Her assignments included Strategic Air Command Headquarters, Offutt Air Force Base, Nebraska, and Osan Air Base Korea. She is a member of the Women Veterans of America, Veterans of Foreign Wars and American Legion.



James DeCarlo – St. Albans, Kanawha County – Korean War

James DeCarlo joined the United States Army as an Infantryman in 1952 and served until 1954, after which he continued to serve in the Army Reserves until 1961. He attained the rank of Master Sergeant prior to his final discharge. Decarlo served as Executive Director of the West Virginia Consumer Finance Association from 1998 until 2008. He is the President of the Korean War Veterans Association, a position he has held since 2006.

Cedric Greene - Charleston, Kanawha County - Gulf War

Cedric Greene joined the United States Marine Corps in 1985, where he served until he retired as a Gunnery Sergeant in 2005. His duty locations include commands on both the East and West coasts of the United States and Japan. He was the recipient of the Navy Commendation Medal. Greene Served as the Administrative Chief for the Marine Reserve unit in Cross Lanes, West Virginia, and for the Marine recruiting stations in Charleston and Hurricane, West Virginia.

Jack Gerrard - Vietnam War

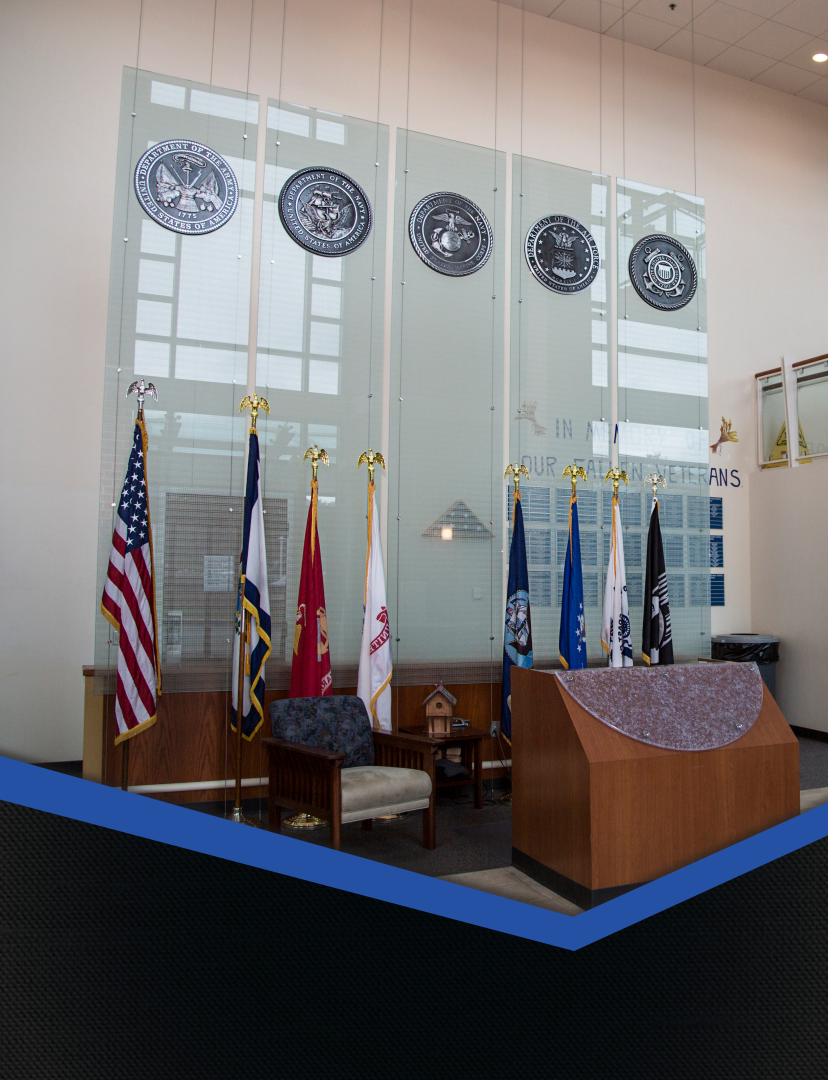
Jack Gerrard served in the United States Air Force from 1964 until 1968 and was deployed to Vietnam from 1964 until 1968. He served as a Department Commander in the American Legion, the national Committee for Veterans Affairs & Rehabilitation and served as a Chaplain for the American Legion. Additionally, he is a member of the Veterans of Foreign Wars and serves on the Harrison County Honor Guard.

Bill Harris - Glen Easton, Marshall County - World War II

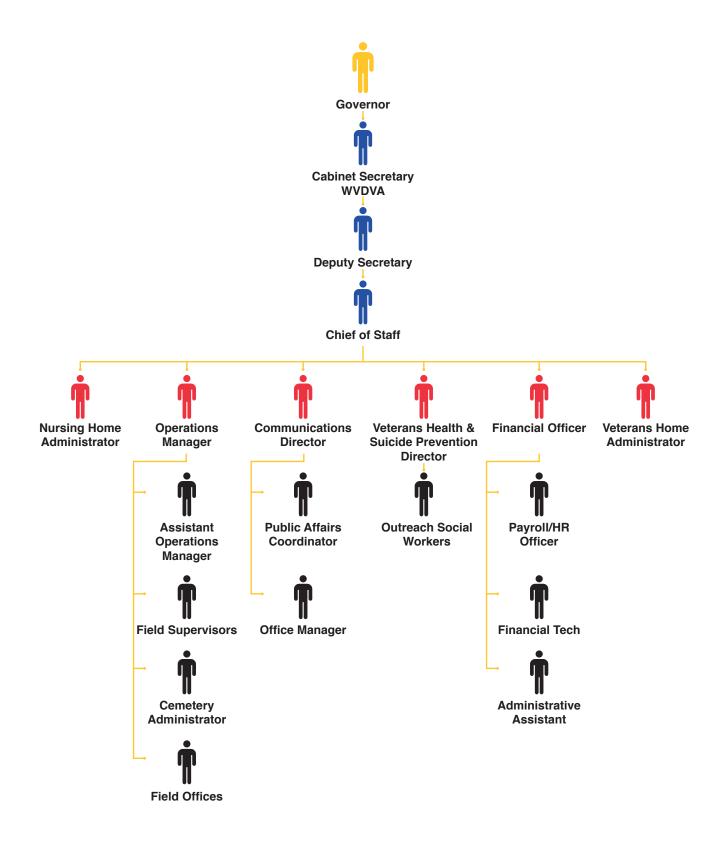
Bill Harris served in the United States Navy on Destroyer Escorts in both the Pacific and European theater of operation. He had achieved the rank of Petty Officer First Class prior to his discharge at the end of his two-year enlistment.

Woody Williams - Ona, Cabell County - World War II

Hershel Woody Williams, of Quiet Dell, Marion County, joined the Marine Corps in 1943. He served in the South Pacific theater where he participated in the Second Battle of Guam and the Battle of Iwo Jima. He was presented the Medal of Honor by President Harry S. Truman on October 5, 1945.

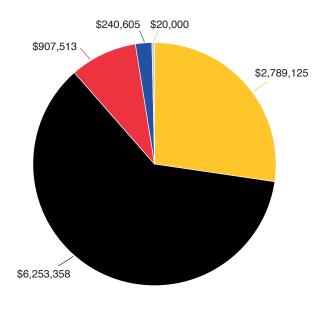


WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE ORGANIZATIONAL CHART



WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE FY 2018 BUDGET SUMMARY

General Fund FY 2018 Total Budget -	\$10,160,622
Special Revenue Accounts FY2018 Total -	\$4,788,207
Federal Fund FY 2018 Total Budget –	\$12,093,007
Grand Total Budget –	\$27,041,836
GENERAL FUND FY2018	
Personnel and Services -	\$2,789,125
Facilities –	\$6,253,358
Veteran Services –	\$907,513
Repairs and Expenses –	\$240,605
Unclassified –	\$20,000
Grand Total General Fund –	\$10.160.622



WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE HEADQUARTERS

The WVDVA's headquarters office is located at 1900 Kanawha Boulevard East, Building 5, Suite 205 in Charleston, West Virginia. This office oversees activity throughout the department which includes several field and claims offices, the West Virginia Veterans Nursing Facility in Clarksburg, the West Virginia Veterans Home in Barboursville and the Donel C. Kinnard Memorial State Veterans Cemetery.

The 2018 office staff includes:

Cabinet Secretary, Dennis Davis

Deputy Cabinet Secretary, Billy Wayne Bailey

Chief of Staff/Communications Director, Randy Coleman

Operations Manager, Mike Lyons

Finance Director, Michelle Painter

Office Manager, Sue Collins

Assistant Operations Manager/Public Affairs Coordinator, Daryle Bayless

Administrative Services, Ron Mooney

Finance, Jayson McKitrick

Office Assistant, Brittany Spencer



WEST VIRGINIA VETERANS NURSING FACILITY

The West Virginia Veterans Nursing Facility is a 120,000-square-foot, 120-bed, impressively modern facility located in history-rich Clarksburg, West Virginia. The facility, which opened in 2008, is considered one of the finest veterans-only nursing homes in the United States.

The West Virginia Veterans Nursing Facility features private and semi-private rooms, as well as a 20-bed unit reserved for residents in need of specialized care because of Alzheimer's Disease or Dementia.

The innovative design of the facility and the most advanced equipment available allow the staff to provide a full range of care to West Virginia's veterans. Nurses and a physician are available around the clock. The Nursing Facility also features a pharmacy, as well as breezeway-connected access to the Louis A. Johnson VA Medical Center.

The West Virginia Veterans Nursing Facility features security cameras both inside and outside that are monitored continually for the safety and security of residents.

All rooms feature full-function hospital beds and an installed nurse-call system. Amenities include free Wi-Fi, cable television and telephones with long distance-calling enabled. There are four congregate whirlpool walk-in tubs, an exercise room and a therapy room for residents' use. Two wheelchair-capable buses are available to transport residents to medical appointments and recreational activities.

The facility employs a recreation director, 10 recreation assistants and a chaplain.

Cost of care at the West Virginia Veteran Nursing Facility is significantly less expensive than the national average.













WEST VIRGINIA VETERANS HOME

The West Virginia Veterans Home is a 150-bed facility located on a 23-acre plot that overlooks beautiful downtown Barboursville, West Virginia. The Veterans Home, authorized in 1975 and opened in 1981, serves as a convenient and comfortable home in time of need for veterans who were discharged under honorable conditions. It is considered one of the finest veterans homes in the United States, with a one-of-a-kind reputation.

The facility features the "214 Program." In recognition of the nature of homelessness, this program, which is unique among the nation's veterans homes, allows homeless veterans to be housed and clothed prior to completing the normal admission process, a process that can take several weeks.

The West Virginia Veterans Home provides a nursing department that is staffed at all hours to provide for the health and well-being of residents. Among the services provided are first aid, preventive care and assistance with medications. Facility staff provide regular transportation to the nearby Veterans Affairs Medical Center, through which all advanced medical care is provided.

A well-equipped cafeteria provides three nutritious meals every day. Dietary Specialists are available to advise residents and help them reach nutritional goals, manage weight and address vitamin deficiencies. If a resident is scheduled to be away during a meal, cafeteria staff can provide a packed lunch to ensure that no resident goes without a meal.

The West Virginia Veterans Home has strong ties to the community. Many residents perform volunteer work with nearby service and community organizations. Many also attend school or work, with the goal of regaining independence. Several prior residents have moved on to successful careers and stable home lives.

The facility employs a recreation supervisor and five recreation specialists that plan events that encourage participation and self-improvement. A well-provisioned library facilitates learning, and several lounges throughout the facility encourage social interaction.

There is a security presence round-the-clock. The Veterans Home is a closed facility. Both residents and guests alike are required to sign in and out. Weapons and illicit materials are not allowed.









DONEL C. KINNARD MEMORIAL STATE VETERANS CEMETERY

The Donel C. Kinnard Memorial State Veterans Cemetery is located on a 348-acre plot of land in Institute, West Virginia. The cemetery can eventually provide a dignified resting place for 66,000 of our state's honored veterans and their closest family.

The cemetery is named after U.S Navy Hospital Corpsman Senior Chief Donel C. Kinnard, a highly decorated Vietnam veteran, whose awards include the Navy Cross, several Purple Hearts, and the Bronze Star.

The Facility operates a significantly larger geographic area with fewer employees than any veterans cemetery – federal or state – in the contiguous states.

The cemetery utilizes volunteers and the West Virginia Division of Corrections Work Release Programs to help defray costs.



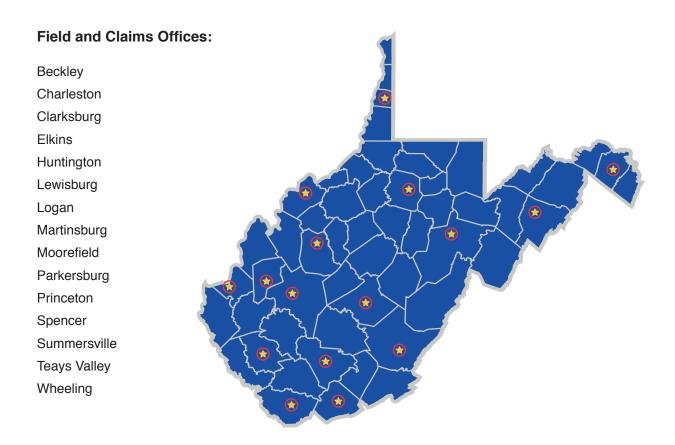
VETERANS ASSISTANCE FIELD AND CLAIMS OFFICES

The West Virginia Department of Veterans Assistance maintains several field and claims offices throughout the state. Accredited Veterans Service Officers (VSOs) from these locations advise veterans and their families on issues relating to veterans benefits, including access to healthcare, employment assistance, housing benefits, and more.

VSOs also assist with filing claims for those benefits and can represent veterans to the Veterans Benefits Administration when the veteran disagrees with a decision made regarding a claim.

Federal benefits for which veterans may be eligible include, but are not limited to - VA Disability Compensation, VA Disability Pension, Burial and Cemetery benefits, Education benefits and others.

To better serve veterans who do not live near a Field and Claims Office, VSOs work itinerant schedules at many other locations, expanding service to more than forty additional communities.



WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE PROGRAMS

Mountain State 22 is believed to be the nation's only state-run, veteran-specific, suicide-prevention program. The mission of the program is to help communities throughout West Virginia create and manage local suicide-prevention programs through coordinated efforts with service organizations, local agencies and organizations with similar goals as well as individual volunteers.

Veterans Re-education Assistance offers up to a \$500 per semester stipend to veterans who are enrolled in a certified post-secondary class, to a maximum of \$2,000 per calendar year. Additionally, this program can assist veterans with vocational and non-traditional education endeavors on a case-by-case basis.

Veterans to Agriculture is a program developed by the West Virginia Department of Veterans Assistance, in partnership with the West Virginia Department of Agriculture and various higher-education institutions. It provides education and training to help veterans establish small farming businesses.

The **Veterans Transportation Program** provides vans to the federal VA medical centers that serve West Virginia, to be used exclusively for the transportation of veterans to and from their VA medical appointments.

The **Jack Bennett Fund** can provide up to \$380 of assistance to families of veterans who are unable to cover the cost of installing grave markers that are provided by the Department of Veterans Affairs.

OTHER PROGRAMS:

- **★** War Orphan Education Program
- ★ Veteran Afghanistan Bonus
- ★ Operation Recognition Diploma

2018 WEST VIRGINIA DEPARTMENT OF VETERANS ASSISTANCE ACCOMPLISHMENTS

Two thousand eighteen was another exciting year for the West Virginia Department of Veterans Assistance and for veterans in the state. A few highlights include:

The WVDVA, through the dedicated efforts of its Veterans Service Officers at the department's field and claims offices and other staff throughout the agency, helped bring in nearly \$2 billion in cash, benefits and services to West Virginia veterans and their families. Funds were provided for health care, education, compensation, home loans, equipment and other services to support veterans and their families in a meaningful and positive way. The WVDVA reached this extraordinary amount while operating on a \$10.2 million State budget. For every \$1 of State investment to the WVDVA, \$192 was returned to the WV economy.

Department Veteran Service Officers throughout the state performed an average of more than 250 benefits consultations per day in field offices, at itinerate locations and over the phone. These consultations are the basis for future compensation and benefits payments or increases for pre-existing payments for veterans.

The average weekly number of residents at the West Virginia Veterans Home, the WVDVA's full-time shelter in Barboursville, West Virginia, remained high, with an average of 86 residents per day, allowing the facility to react to the emergent needs of the homeless veteran population. The department's 214 Program has served 107 veterans, allowing the facility to house veterans who have not yet completed the weeks-long screening program that is a normal prerequisite to housing at a VA-sponsored domiciliary.

The Nursing Facility in 2018 received a 100 percent, deficiency-free federal survey, an outstanding accomplishment among nursing homes.

The Donel C. Kinnard Memorial State Veterans Cemetery performed 225 interments in 2018. The cemetery now provides a resting place for more than 1,000 West Virginia veterans and their closest family.

The Department has partnered with West Virginia Higher Education Policy Commission, Veterans Education and Training Office, to better inform transitioning service personnel about education and other benefits available to them.

OFFICE OF THE CABINET SECRETARY

ADMINISTRATIVE

1900 Kanawha Boulevard East Building 5, Room 205 Charleston, WV 25305

Phone: 304-558-3661 **Fax**: 304-558-3662

Toll Free: 1-866-WV4-VETS (1-866-984-8387)

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Email: Dennis.E.Davis@wv.gov

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OFFICE ASSISTANT: Brittany Spencer **Email**: Brittany.M.Spencer@wv.gov

FIELD SUPERVISORS

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★ Charleston, Logan, & Teays Valley

Darek Igo Email: Darek.Igo@wv.gov

★ Beckley, Princeton, Moorefield, Elkins, Lewisburg, Martinsburg, & Summersville

G. Allen Wood **Email**: Gregory.A.Wood@wv.gov

★ Parkersburg, Wheeling, Spencer, Clarksburg, Morgantown, & Pittsburgh Claims Office

FIELD OFFICES

BECKLEY: 109 Randolph Street Beckley, WV 25801

Counties Served: Fayette & Raleigh

VSO: James Alford Email: James.G.Alford@wv.gov VSO: Cheryl Farrell Email: Cheryl.L.Farrell@wv.gov

CHARLESTON: 300 Technology Drive - Suite 201 South Charleston, WV 25309

Counties Served: Kanawha, Putnam, & Fayette

VSO: Bernardo Brooks

VSO: Joseph Samples

Email: Bernardo.A.Brooks@wv.gov

Email: Joseph.A.Samples@wv.gov

VSO: Andrea Ramsey

Email: Andrea.R.Ramsey@wv.gov

CLARKSBURG: 427 West Pike Street - Suite 503 Clarksburg, WV 26301

Counties Served: Harrison, Lewis, & Doddridge

VSO: Ronald Nelson

Email: Ronald.G.Nelson@wv.gov

VSO: Sue Vogt

Email: Sue.C.Vogt@wv.gov

ELKINS: 400 Airport Road - Suite 3 Elkins, WV 26241

Counties Served: Barbour, Randolph, Tucker, & Upshur

VSO: Charles "Tom" Crist Email: Charles.T.Crist@wv.gov

VSOA: Pam Rosencrance Email: Pamela.F.Rosencrance@wv.gov

LEWISBURG: 330 Red Oaks Shopping Center – Suite 2 Ronceverte, WV 24970

Counties Served: Greenbrier, Pocahontas, & part of Monroe

Phone: 304-647-7500 **Fax**: 304-647-7502

VSO: Gary Walkup

VSOA: Dana Gowings

Email: Gary.L.Walkup@wv.gov

Email: Dana.I.Gowings@wv.gov

LOGAN: 21 Veterans Avenue (PO Box 356) Henlawson, WV 25624

Counties Served: Logan, Lincoln, Mingo, & Boone

VSO: John Toney

VSOA: Phoebe Alberts

Email: John.H.Toney@wv.gov

Email: Phoebe.L.Alberts@wv.gov

MARTINSBURG: 115 Aikens Center - Suite 16 Martinsburg, WV 25404

Counties Served: Berkeley, Jefferson, & Morgan

VSO: David "Robbie" Robinson Email: David.L.Robinson@wv.gov

VSOA: VACANT

FIELD OFFICES

MOOREFIELD: 225 North Main Street Moorefield, WV 26836

Counties Served: Grant, Hardy, Hampshire, Mineral, & Pendleton **Phone**: 304-538-2839 **Fax**: 304-538-8045

VSOA: Carol Hefner Email: Carol.R.Hefner@wv.gov VSOA: Michelle Cook Email: Michelle.L.Cook@wv.gov

PARKERSBURG: Wood Co. Courthouse 1 Court Square - Room 402 Parkersburg, WV 26101

Counties Served: Pleasants, Mason, Ritchie, Tyler, & Wood

PRINCETON: Memorial Building 1500 West Main Street Princeton, WV 24740

Counties Served: Mercer, Summers, Monroe, & McDowell

VSO: Danny Honaker

VSOA II: Laura Bolin

Email: Danny.L.Honaker@wv.gov

Email: Laura.A.Bolin@wv.gov

SPENCER: 216 Market Street – Suite 301 Spencer, WV 25276

Counties Served: Roane, Gilmer, Jackson, Wirt, & Calhoun

Phone: 304-927-0980 **Fax**: 304-927-0986

VSO: Harold "James" Gain Email: Harold.J.Gain@wv.gov

VSO: VACANT

SUMMERSVILLE: 715 Main Street - Suite 102 Summersville, WV 26651

Counties Served: Nicholas, Clay, Webster, & Braxton

 Phone: 304-872-0829
 Fax: 304-872-0827

 VSO: Darek Igo
 Email: Darek. Igo@wv.gov

VSO: David Spencer Email: David.G.Spencer@wv.gov

VSO: VACANT

TEAYS VALLEY: 3772 Teays Valley Road - Suite B Hurricane, WV 25526

Counties Served: Putnam

VSO: Sherry Barker-Jackson **Email**: Sherry.R.Barker-Jackson@wv.gov

VSO: VACANT

WHEELING: 1082 East Bethlehem Boulevard Wheeling, WV 26003

Counties Served: Marshall, Ohio, Brooke, Hancock, & Wetzel

Phone: 304-238-1085

Fax: 304-238-1076

VSO: Michael "Mike" Craig

VSOA: David Sisler

Email: Michael.K.Craig@wv.gov

Email: David.R.Sisler@wv.gov

CLAIMS OFFICES

PITTSBURGH: Federal Building 1000 Liberty Avenue - Room 1615 Pittsburgh, PA 15222

VSO: Michael Craig Email: Michael.K.Craig@va.gov

VSOA: VACANT

HUNTINGTON: 640 4th Avenue - Room 142 Huntington, WV 25701

VSO: Charles BellomyEmail: Charles.Bellomy@va.govVSO: Steven MooneyEmail: Steven.Mooney@va.govVSO: Frank PriceEmail: Frank.Price@va.govVSO: Adam PieperEmail: Adam.Pieper@va.govVSOA: Cassi SmithEmail: Cassi.Smith@va.gov

VETERANS OUTREACH

BECKLEY: 109 Randolph Street Beckley, WV 25801

Social Worker: Kasey Voloski Email: Kasey.D.Voloski@wv.gov

UNION: 5261 Willow Bend Road Union, WV 24983

Social Worker: Rodney Browning Email: Rodney.Browning@wv.gov

VETERANS HOME

WV VETERANS HOME: 512 Water Street Barboursville, WV 25504

Administrator: Thomas McBrideEmail: Thomas.L.McBride@wv.govAdministrative Assistant/HR: Nick DavisEmail: Nicholas.M.Davis@wv.gov

VETERANS NURSING FACILITY

VETERANS NURSING FACILITY: One Freedoms Way Clarksburg, WV 26301

Acting Administrator: Sherri Reed Email: Sherri.A.Reed@wv.gov

STATE VETERANS CEMETERY

DONEL C. KINNARD MEMORIAL STATE VETERANS CEMETERY: 130 Academy Drive Dunbar, WV 25064

Administrator: Darrell CunninghamEmail: Darrell.S.Cunningham@wv.govVSOA: Jaime CochranEmail: Jaime.M.Cochran@wv.govBldg. Maint. Supvr.: Kevin GarrettEmail: Kevin.W.Garrett@wv.govGroundskeeper: Marion DavisEmail: Marion.L.Davis@wv.govGroundskeeper: Michelle RothEmail: Michelle.L.Roth@wv.gov